

DRIBL MATCH SHEET ACCESS



COACHES, MANAGERS, TEAM REPORTERS & RECORDERS

Are your Coaches, Managers, Team Reporters and Recorders having problems getting access to their Match Sheets in the Dribl app? This would be because they have not logged into the app correctly so they would not have the correct level of access.

A person can be assigned to one of four different levels of access... **Administrator, Member, Supporter** or **Guest**.

Coaches, Managers, Team Reporters and Recorders should have **Member** Access.

The people who do not have access to the Match Sheets would more than likely have signed in with Supporter access or connected their account to another member (eg: Child's account).

FIRSTLY – determine what type of account you currently have?

This article runs through how they can determine what type of account they currently have been assigned to: <https://help.dribl.com/hc/en-au/articles/9429626609167-What-type-of-Dribl-account-do-you-have>

IF YOU HAVE A SUPPORTERS ACCOUNT

If someone has created a supporter account, they can follow these instructions: <https://help.dribl.com/hc/en-au/articles/9429759128079-My-email-address-is-registered-to-a-supporter-account>

IF SOMEONE HAS THEIR EMAIL ASSIGNED TO ANOTHER MEMBER ACCOUNT INSTEAD, THEY CAN FOLLOW THESE INSTRUCTIONS: <https://help.dribl.com/hc/en-au/articles/9429521867279-My-email-is-registered-to-another-member-account>

THEN CREATE A MEMBERS ACCOUNT:

Once they have deleted their current account, they will need to create a **Members** account: <https://help.dribl.com/hc/en-au/articles/4532700743183-Activating-a-Dribl-Account-Self-service-Registration>

All these instructions, articles and more can be found in the Help section at dribl.com.

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